



**Betty McManus** is on the Probate Specialty Panel.

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Ms. McManus is an experienced mediator on a wide variety of subjects with particular expertise in dealing with highly emotional, relationship cases. She has facilitated more than a dozen community forums, retreats, or other group discussions. She is a seasoned coach and trainer of new mediators and oversees the National Conflict Resolution Center's Mediator Credentialing Program.

## **RESOLUTION EXPERTISE**

- Successfully mediates in a wide variety of areas including:
  - Employment
  - EEOC
  - Business
  - Probate
  - Juvenile Dependency
  - Insurance
  - Wills
  - Trusts
  - Property Damage
  - Contract
  - Government/Public Agency
  
- Numerous mediation as a member of the San Diego Superior Court General Civil Mediation panel
- Extensive mediation experience including complex and multi-party business disputes
- Trained hundreds of individuals, including judges and attorneys, in mediation and advanced mediation techniques
- Assisted in the design of the National Conflict Resolution Center's Mediator Credential Program
- Sought after neutral in emotionally charged, multi-party probate matters
- Large group facilitator for public and private organizations
- Over 225 hours of mediation and advanced mediation training from the National Conflict Resolution Center
- Mediator Credential from the National Conflict Resolution Center

## **REPRESENTATIVE CASES**

- Caretaker and competency issues between adult siblings and their wealthier, bipolar mother
- Dispute between religious sect leaders and former sect member over return of trust fund assets
- Workplace accommodations for employee disabled in plane crash
- Race discrimination charges brought by employee against large phone company

## **PROFESSIONAL EXPERIENCE**

- National Conflict Resolution Center, formerly the San Diego Mediation Center, 1995 to present. Duties include mediator training, public relations, outreach, fundraising and board development.

## **SPECIAL HONORS AND MEMBERSHIPS**

- Member, City of San Diego Human Relations Commission, 1998-2002
- Board Member, AFS Intercultural Programs – USA, 1992-2002
- Association for Conflict Resolution

## **EDUCATION**

- University of San Diego, J.D., 1985
- Howard University, Master of Music, 1970
- University of Alabama, Bachelor of Music, 1967